





Some challenges and pitfalls in engineering contemporary software systems under the plague of defects

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Overview

Modern software systems (context-aware, Internet of Things, Industry 4.0, cyber-physical systems) have dominated the technological landscape and have become increasingly influential in society's activities. Some concepts, methods, tools, and standards have been proposed to support their development. However, despite all the efforts, the plague of defects persists. Some challenges, such as context-awareness, jeopardize their identification. Therefore, the risks associated with the use of modern software systems that have been made available to society daily are still high, with some systems causing human losses.

This talk intends to present some of these challenges and draw community attention to contemporary software systems engineering.





















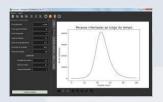














































































SOFTWARE SYSTEMS!























Software Systems Evolution

1st stage

Custom Software
Standalone
Batch
Multi-user
Real-time
Database
Product Software
Distributed Systems
Embedded "intelligence"

Low cost hardware

Consumer Impact

2nd stage

Powerful desk-top systems
Object-oriented technologies
Expert systems
Artificial neural networks
Parallel computing
Network computers
Multi-skilled, geographically
distributed development
Componentry (reuse and
recycling)

3rd stage

mobile apps
e-science with intensive use of
e-infrastructure
Ubiquitous Systems
Systems of systems

4th stage: Contemporary Stage Digital Transformation!!!



05's

One computer, one user



Many computers for one user



20's

Many computers for many users

70's

SOFTWARE ENGINEERING

Report on a conference sponsored by the NATO SCIENCE COMMITTEE Garmisch, Germany, 7th to 11th October 1968

Chairman: Professor Dr. F. L. Bauer o-chairmen: Professor L. Bolliet, Dr. H. J. Heln

Editors: Peter Naur and Brian Randell

One computer, many users

Development and evolution models, including biological analogies

Interdependence among design, business, and evaluation Agile software manufacture

Empowering the domain expert (vs. maintaining integrity)

Non-scripting development languages











Construction costs are concerned with its engineering.

X









Hardware



Software

The <u>software</u> doesn't "wear out," but it <u>deteriorates.</u>

Usually not assembled from existing (high quality) components yet.



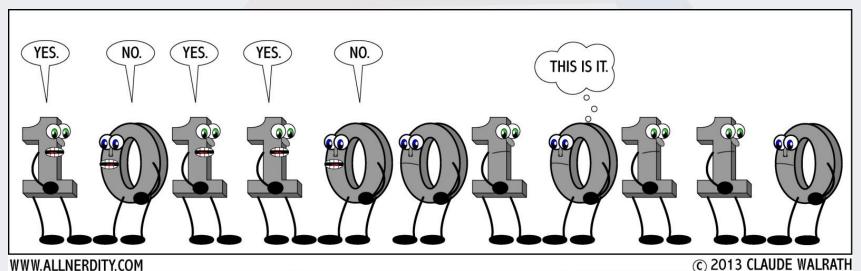
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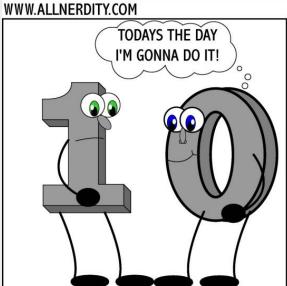


Componentized

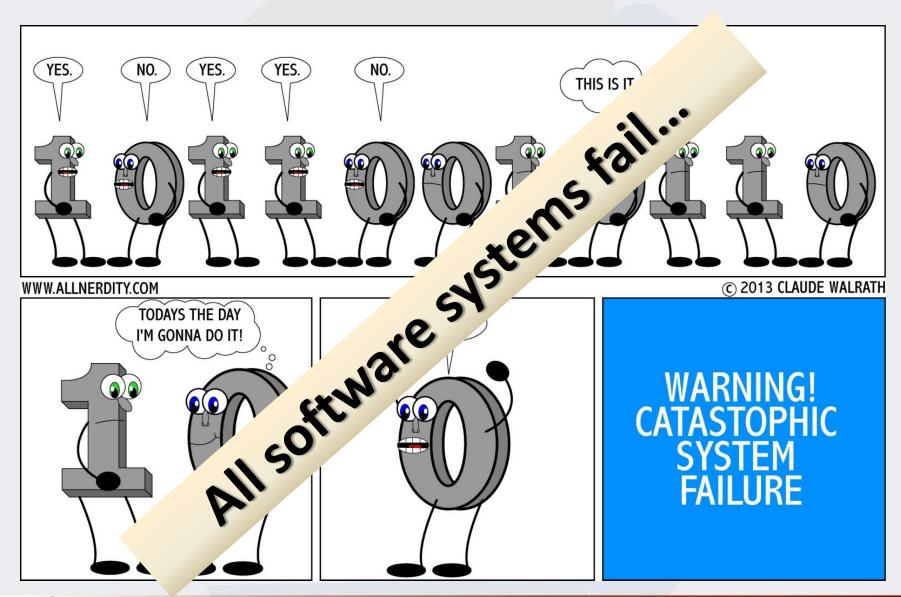
















AARIAN HARSHALL TRANSPORTATION 11.10.2019 09:00 AM

The Failure of Uber's Self-Driving Car, Polestar's Debut, and More Car News This Week

Plus, a call to require helmets for cyclists, Paris battles e-scooters, and more.

https://www.wired.com/story/uber-self-driving-crash-volvo-polestar-1-roundup/





What could be the failing reasons?

Ju-uriving-tech-industry/

https://www.theverge.com/2019/11/20/20973971/uber-self-driving-car-

The first Boeing 737 Max crash was 2 years ago today. Here's the complete history of the plane that's been grounded since 2 crashes killed 346 people 5 months apart.

David Slotnick Oct 29, 2020, 2:55 PM

f ∞ ...

https://www.businessinsider.com/boeing-737-max-timeline-history-full-details-2019-9

Microsoft: 30% of IoT projects fail in the proof-of-concept stage

e Wiggers @Kyle_L_W

ly 30, 2019 8:00 AM Clou



https://venturebeat.com/2019/07/30/microsoft-30-of-iot-projects-fail-in-the-proof-of-concept-stage/





Lack of Quality, mostly a side effect of the plague of software defects

External Quality

FAILURES (observed)



Internal Quality

TECHNICAL DEBT (perceiveid)





Software Defects

Error: a <u>human action</u> that produces an incorrect result.

Fault: a manifestation of an error in software.

<u>Failure</u>: (a) termination of the ability of a product to perform a required function or its inability to perform within previously specified limits; or (b) an event in which a system or <u>system component does not perform a required function within specified limits</u>.

Defect:

an imperfection or deficiency in <u>a work product</u> where that work product <u>does not meet its requirements or</u> <u>specifications and needs</u> to be either repaired or replaced.

It is a fault when detected during the execution of software



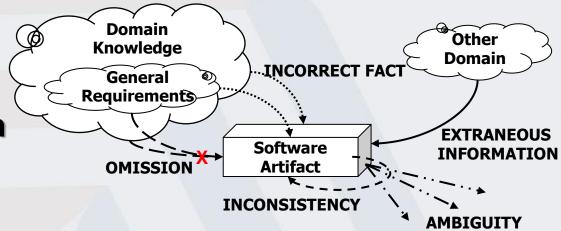


Software Defects

From where defects come from?

Most of them results from human based activities!

What types of defects we can find?



Defect	General Description
Omission	Necessary information about the system has been omitted from the software artifact.
Incorrect Fact	Some information in the software artifact contradicts information in the requirements document or the general domain knowledge.
Inconsistency	Information within one part of the software artifact is inconsistent with other information in the software artifact.
Ambiguity	Information within the software artifact is ambiguous, i.e. any of a number of interpretations may be derived that should not be the prerogative of the developer doing the implementation.
Extraneous Information	Information is provided that is not needed or used.





Software Defects

FORMAL

Scalene Triangle:

 $\{\langle x,y,z\rangle: (x != y) \land (x != z) \land (y != z)\}$

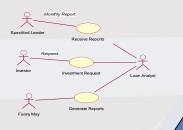
They are introduced due to communication or information transformation issues.

REQUIREMENTS

Loan-Arranger Requirements Specification - Jan. 8, 1999

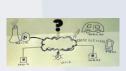
Background

Banks generate income in many ways, often by borrowing money from their depositors at a low interest rate, and then lending that same money at a higher interest rate in the form of bank loans. However, property loans, such as mortgages, typically have terms of 15, 25 or even 30 years. For example, suppose that you purchase a \$150,000 house with a \$50,000 down payment and borrow a \$100,000 mortgage from National Bank for thirty years at 5% interest. That means that National Bank gives you \$100,000 to pay the balance on your house, and you pay National Bank back at a rate of 5% per year over a period of thirty years. You must pay back both principal and interest. That is, the initial principal, \$100,000, is paid back in 360 installments (once a month for 30 years), with interest on the unpaid balance. In this case the monthly payment is \$536.82. Although the income from interest on these loans is lucrative, the loans tie up money for a long time, preventing the banks from using their money for other transactions. Consequently, the banks often sell their loans to consolidating organizations such as Fannie Mae and Freddie Mac, taking less long-term profit in exchange for freeing the capital for use in





TEST CASES				
CLASS	X	Y	Z	
Scalene	3	4	5	
Isosceles	5	5	8	
Isosceles	3	4	3	
Isosceles	4	7	7	
Eqüiláteral	2	2	2	
No-triangle	1	2	3	
No-triangle	5	1	4	
No-triangle	3	5	2	
		_		











Tacit requirements



AD-HOC



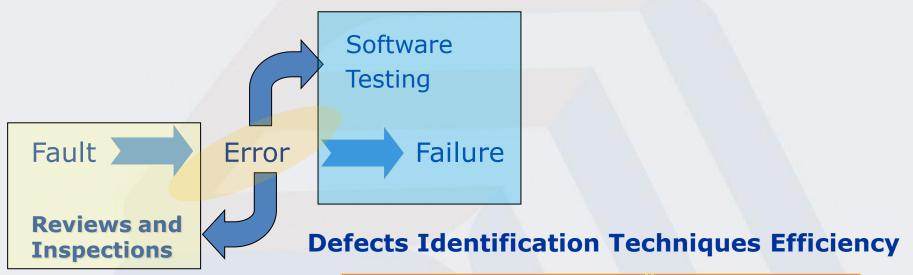


SOURCE CODE





Defeating the Plague of Defects

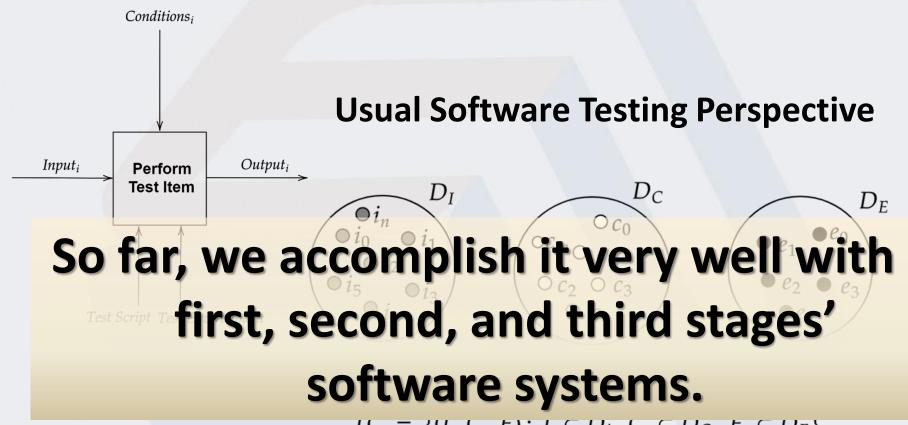


Technique	Efficiency
Software Reviews	25% a 40%
Software Inspections	45% a 65%
Code Reviews	20% a 35%
Code Inspections	45% a 70%
Unit Testing	15% a 50%
Integration Testing	25% a 40%
System Testing	25% a 55%
Beta Test (< 10 customers)	24% a 40%
Beta Test (> 1000 customers)	60% a 85%





Revealing Failures in Software Systems



 $I \subset \{(I, \subset, E): I \subset D_i, \subset \subset D_C, E \subset D_E\}$

 D_I : Input Domain I: Input

 D_C : Conditions Domain C: Condition

 D_E : Expected Result Domain E: Expected Result





L OF THING

Pervasive or Ubiquitous Computing

Context-Aware Systems
Ambient Intelligence

Internet Of p

Internet of Things (IoT) is a paradigm that

DIGITAL
TRANSFORMATION!

4th Industrial Revolution!

Micro-electro-mechanical Systems
Machine-to-Machine Interaction
Intranet/Extranet of Things

Cyber-Physical Systems (CPS) Industry 4.0 Human-Computer Interaction

Internet of Obis-Internet of Computers





Contemporary Software Systems

Under the IoT paradigm perspective

Context-awareness
Security

Heterogeneith











- Function:
 identification,
 tracking using RFID,
 NFC for example
- Requirements: unique identifier





Sensing

- Function: sensing and sharing environment data
- Requirements: scalability, high storage capacity



- Function: able to act in the environment
- Requirements: smartness, decision-making, data analytics





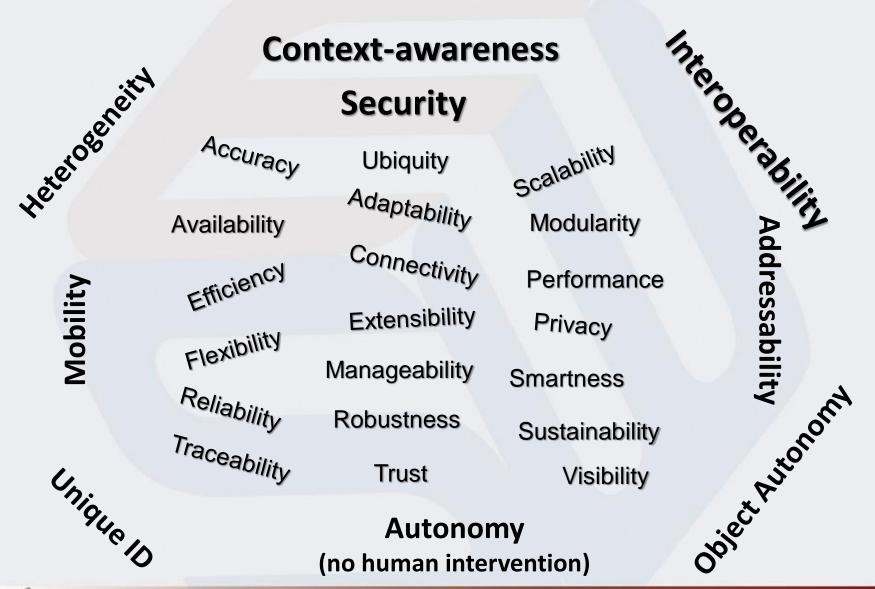
Autonomy

(no human intervention)





Addressability







Problem Domain

It represents an area of expertise or application that should be examined to solve a problem. IoT software systems are developed to reach a goal for a specific purpose.

Things

It exists in the physical realm, such as sensors, actuators, or any objects equipped with identifying, sensing, or acting behaviors and processing capabilities that can communicate and cooperate to reach a goal, varying according to the systems requirements.

Connectivity

It is necessary to have available a medium by which *things* can connect to materialize the IoT. The idea is not to limit Internet-only connectivity but to represent different forms of connections.

Interactivity

It refers to the involvement of actors in the interaction to exchange information with things. The actors engaged with IoT applications are not limited to humans. Therefore, beyond the sociotechnical human-thing interaction, it should consider non-human actors and the thing-thing interaction.

Smartness

It refers to orchestration associated with things and to what level of intelligence with technology it evolves, allowing things to acquire a higher or lower degree of smartness. A smart system needs a set of actions, for example, treating data, making decisions, and acting through software.

Data

It regards the activities and technologies necessary to treat the data captured from the environment and other devices, such as data analysis and processing, to give meaning and achieve the system's goal.

Behavior

It provides the chance of enhancements in the things, extending their original behaviors. It relates to functions that enable Identification, Sensing, and Actuation behaviors, for example.

Environment

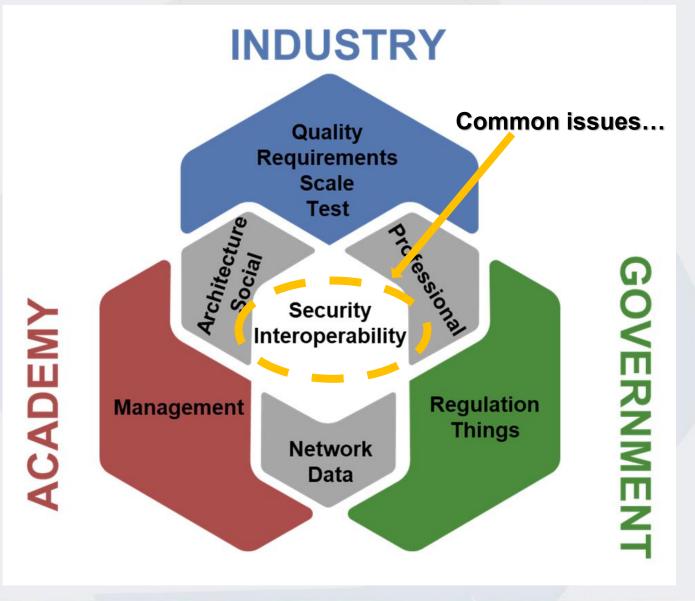
It is the place holding *things*, actions, events, and people. IoT systems provide smart services to adapt to users' needs and behavior according to the context of a given environment.





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Challenges in CSS Engineering

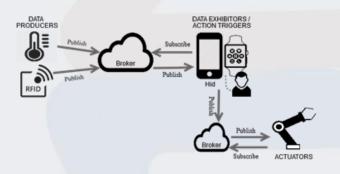






Entity

Scenarl_{oT} provides <u>nine</u> information <u>Catalogs</u> to support the description of scenarios in the development of IoT-based software systems



Catalog for the - IIA-4: Actuation triggered by an individual, based on IoT data.

Catalog – Actuation triggered by an individual, based on IoT data

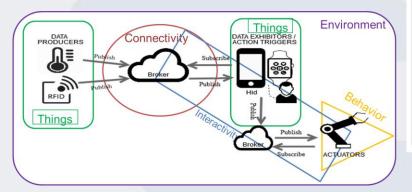
Related Information

Littly		Related Information			
Data producers		1. Who collects data {Sensors, Tag readers}			
		2. What data is collected (temperature, humidity, among others)			
		3. Source of data (rooms, a cup of coffee, refrigerator, ground, among others)			
	Data Exhibitor (Hid)	1. What exhibits data (Ex. Devices running user applications)			
		2. Data format			
	Data consumer and Action trigger	1. Who accesses data (Ex. Person, Persona, Profile, Role, among others).			
	(human)	2. Data semantics (the meaning of data according to who visualizes it)			
	Action	1. What performs action {IoT actuator}			
	Performers	2. Type of action (Ex. Circular motion, Straight-line motion, On/Off circuit, among others)			





SCENARI_{OT}**CHECK** is a checklistbased inspection technique to support the verification of IoT scenarios produced with **SCENARI**_{oT}



	01	Has the overall application domain been established? (Health leisure traffic)			
	02	(Health, leisure, traffic) Is the specific purpose of the system correctly described? (Data visualization, visualization, decision making, and actuation only)			
	03		ed specified? (Temperature,		
	04	Is it possible to ide (Sensors, QR code	who or what collects the data?		
S	05		who or what manages the data c, decision-maker, users)		
estion	06	collected? (Things, software systems, users)			
I Qu	07	described? (da			
General Questions	08	Is it possible to (Things, softw	24	Is it possible to identify the specific context in which the system is embedded? (Smart room, smart greenhouse,	
	09	Is it possible to provided? (Ch		autonomous vehicle, healthcare) Are the limitations of the environment described? (e.g.,	
	10	Are the roles i software syste	25	lack of connectivity structure, lack of hardware structure, inadequate infrastructure)	
	11	Is there any de	26	Are the technologies associated with system objects described? (smartphones, smartwatches, wearables)	
	12	scenarios? Is it possible to Has each actio	27	Are the events that the system has identified? (e.g., on/off an object, sending data)	
	13	clearly and co	28	What kind of communication technology does the system use in the scenarios? (Bluetooth, intranet, internet)	
	14	Is there any se comprehension	29	Does the proposed communication technology meet the geographic/physical specifications of the system? (Large, medium or small scale)	
			30	Is it possible to identify how the system will react according to changes in the environment?	
			31	Are the interactions between the system and the environment represented in the scenarios?	
			32	Is it possible to identify the interaction between actors?	





S E C U R

Challenges in CSS Engineering

Sub-NFR	Description		
System capability to protects data or resources from people or other			
systems that do not have access permission, providing correct			
access level from people or other systems that have access			
permission. It means that the system must have the capability to			
continue providing essential services even under attack.			
Confidentiality	System capability to allow only users with an		
	appropriate access level to access resources		
	(data, print, services, etc.), including data		
	traffic.		
	The availability of auditing capability of		
Auditability	service invocations that can be traced to		
	specific users for logging and repudiation.		
Vulnerability	System capability to prevent attacks. It		
means that the system must have the			
capability to continue providing essential			
	System capability to paystems that do not haccess level from peopermission. It means continue providing established Confidentiality Auditability Vulnerability		

services even under attack.

PROMOTE ORGANIZATIONAL AWARENESS OF THE IMPORTANCE OF SECURITY AND PERFORMANCE

2 KEEP A CROSS-FUNCTIONAL TEAM

PRODUCE CLEAR REQUIREMENTS

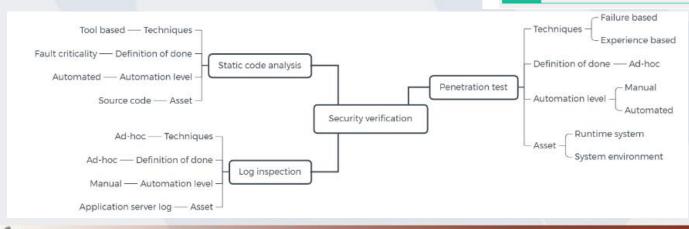
SELECT SUITABLE SUPPORT TOOLS

5 CONFIGURE AN ADEQUATE VERIFICATION ENVIRONMENT

6 USE A SYSTEMATIC VERIFICATION METHODOLOGY

7 PLAN SECURITY AND PERFORMANCE VERIFICATION ACTIVITIES

ENCOURAGE REUSE PRACTICES



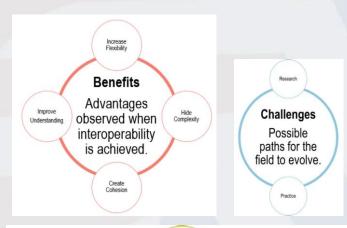






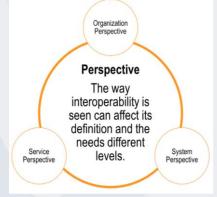


















Context is any piece of information that may be used to characterize an entity's situation (logical and physical objects present in the system's environment) and the relations relevant to the actorcomputer interaction between actors and computers.

G.D. Abowd, A.K. Dey, P.J. Brown, N. Davies, M. Smith, P. Steggles, Towards a Better Understanding of Context and Context-Awareness, in: H.-W. Gellersen (Ed.), Handheld and Ubiquitous Computing, Springer Berlin Heidelberg, Berlin, Heidelberg, 1999: pp. 304–307. https://doi.org/10.1007/3-540-48157-5 29.

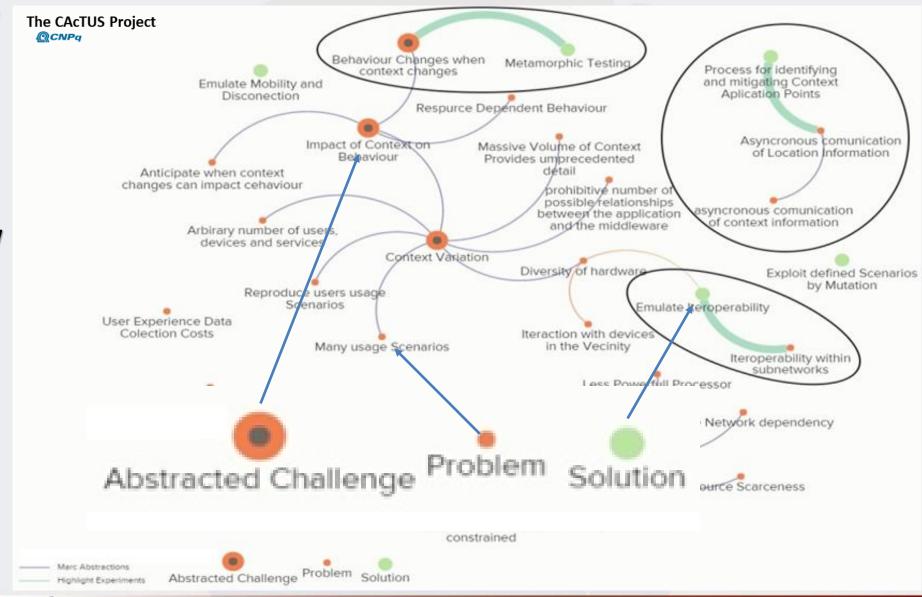
Context-awareness is a dynamic property of a software system that can evolutionarily affect its overall behavior in the interaction between actors and computers

How to test CSS?

Cont iden What we can see in research? nent (i.e., context) and adapt their behavior to provide better service to the actor.

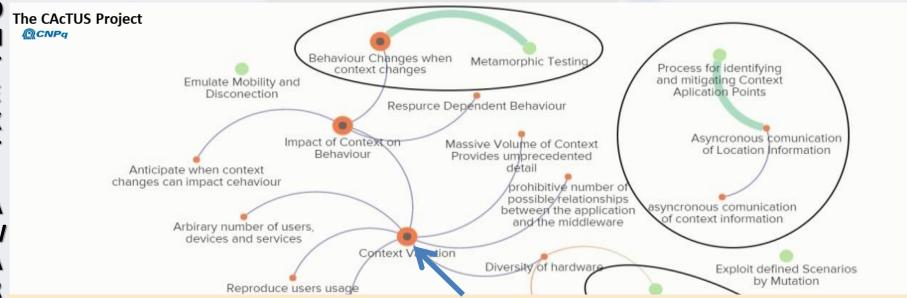












Challenge: Context Variation

Issues: Arbitrary number of users, devices and services; Reproduce users usage scenarios; Many usage scenarios; Diversity of hardware; Prohibitive number of possible relationships between the applications and middleware; Massive volume of context provides unprecedented details





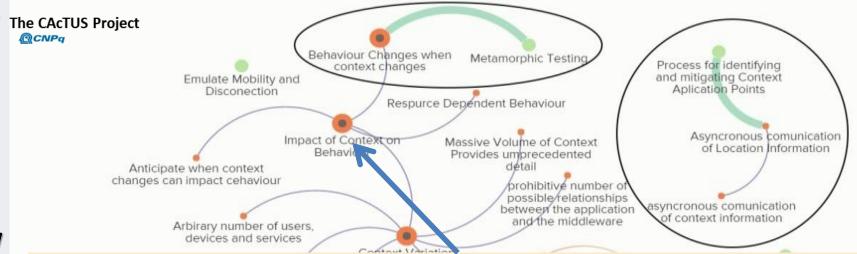




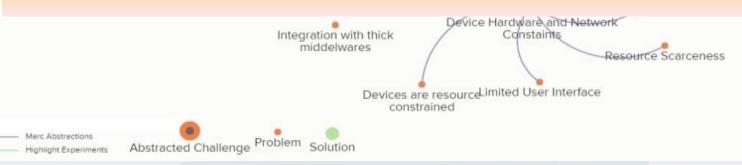


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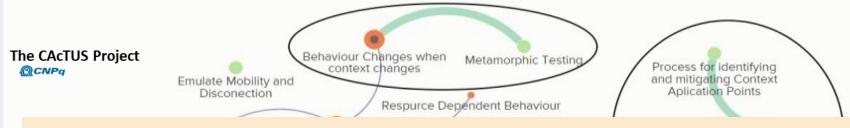
Challenge: Impact of Context on Behavior **Issues**: Anticipate when context changes can impact behavior; Resource Dependent Behavior



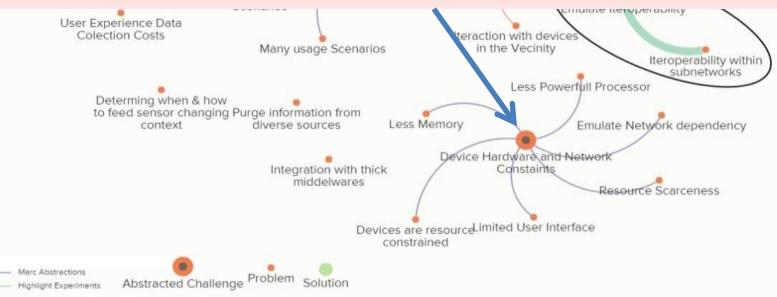


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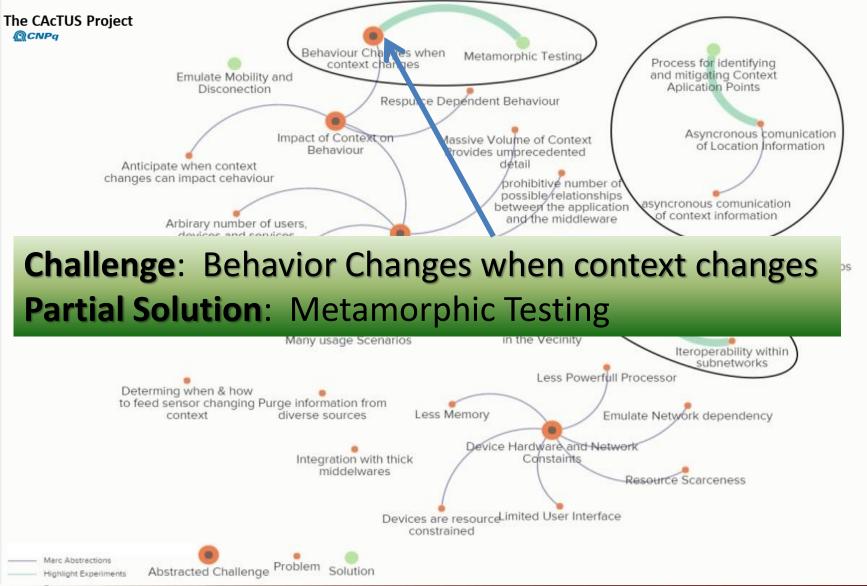


Challenge: Device Hardware and Network Constraints **Issues**: Less memory; devices are resourced constrained; limited user interface; resource scarceness; emulate network dependency; less powerful processor



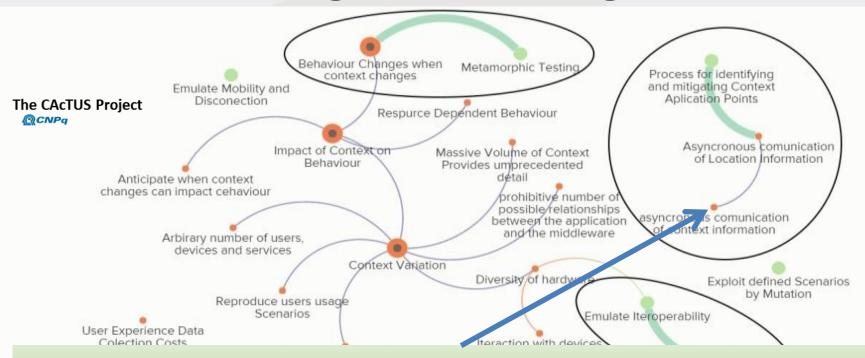












Issue: Asynchronous communication of location information

Solution: Process for identifying and mitigating Context Application Points

constrained

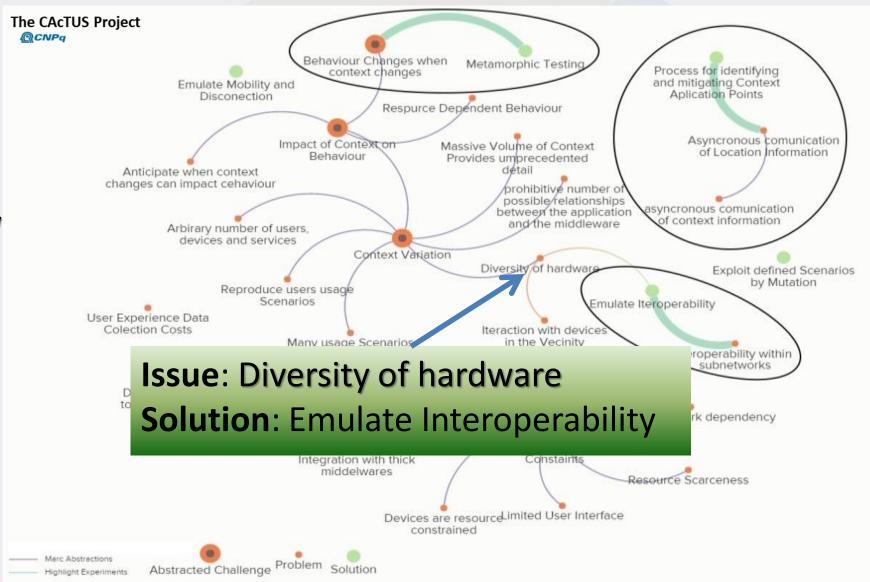
















"A few test case design techniques (TCDT) partially support context-aware software systems testing (CASS). However, there has not been observed evidence on any TCDT supporting the truly context-aware testing, which can adapt the expected output based on the context variation (dynamic perspective) during the test execution. It is an open issue deserving researchers' greater attention to increase the testing coverage and ensure users' confidence in CASS."

The CAcTUS Project





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How to test CSS?

Context-aware contemporary software systems can ide What we can see in practice? Int (i.e., context, and daupt their behavior to provide better service to the actor.





- Current Software Testing Technologies (in general):
 - They cannot completely cover all the test input space of a context-aware application, which limits the possible coverage of the resulting test cases.
 - it is unlikely that a test oracle can be defined for all possible values (and/or a combination of) values that can stimulate the context-aware test item.
 - it is not feasible to define a test oracle for each possible combination of context variable values.





0

Challenges in Testing CSS

- What jeopardizes our evolution in the practice:
 - Testing context-awareness features of contemporary software systems require a model capable of modeling the system's dynamic behavior.
 - Lack of technologies for developing CSS models.
 - Testing CSS is cost-intensive and requires the exploitation of computational resources.
 - Requirements for driving the variation of context in Test Environments vary according to the Software Development Life Cycle.





While such software testing technologies are not available:

- a) Accept the nature of context and differentiate that the test item is subjected to different input types The test input and the input from the context
- b) Start with a dynamic system model
- c) Assure functional correctness before turning to test context-aware requirements
- d) Design test cases to target context variables
- e) Take advantage of automatic testing tools as much as possible
- f) Manage the context and the exposure of the test item to the context!

Challenges in CSS Engineering

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How to test CSS?

Context-aware contemporary software systems can What could make a difference?

t (i.e., context) and adapt their behavior to provide better service to the actor.





Correctness
Correctness
application
application
specification Hidden Unit failures testing

Component

MIDDLEWARE

interaction to the state of the

Faulty propagation

Replaceability of context-aware middleware

Identification of the termination of the termination of the termination

Combinatory

explosion







State dependent

Complexity

Changes time

Concurrency

CONTEXT

Contextual are spatial and Asynchronous

Uncertain situations

Combinatory explosion More of the ation



To use the context information as a test coverage item

To define the test context

Test design

To design test cases for dealing with uncertainty

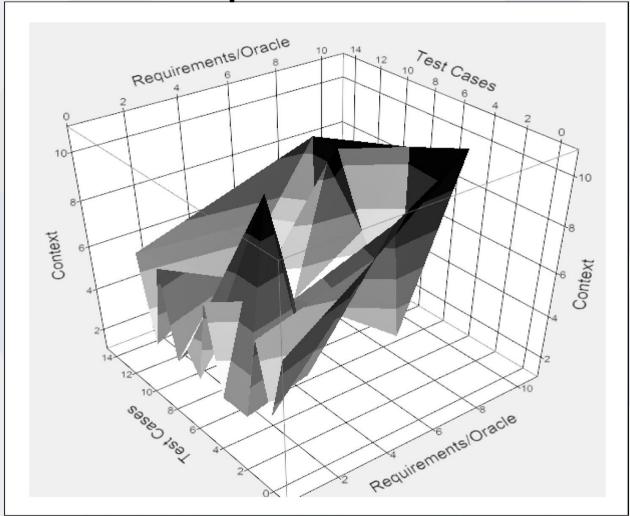
To reflect the context-awareness in the test cases

To specify when the expected output should be assessed





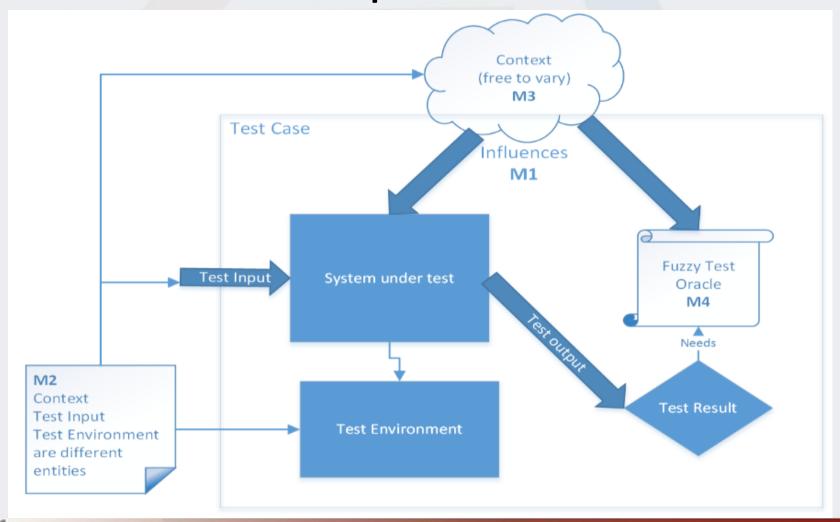
"The context should freely vary during test execution as it does in production environments"





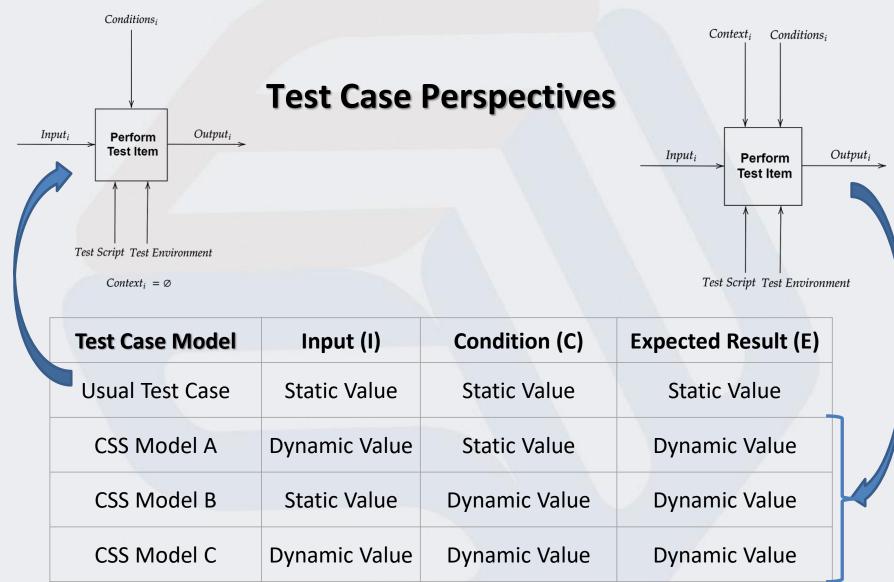


"The context should freely vary during test execution as it does in production environments"





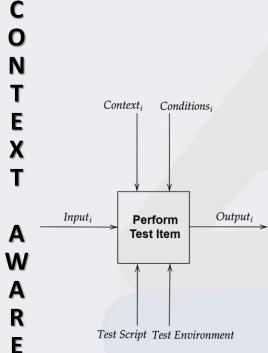




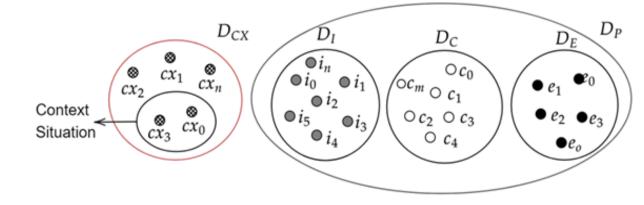


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CATS#: A CSS Test Cases Model



$$TC = \{I_{cx}, C_{cx}, E_{cx}\}\$$

$$I_{cx} = \{(I, S_i) : I \in D_I, S_i \in D_{CX}\}\$$

 $C_{cx} = \{(C, S_i) : C \in D_C, S_i \in D_{CX}\}\$
 $E_{cx} = \{(E, S_i) : E \in D_E, S_i \in D_{CX}\}\$

$$I = \{i_i : i_i \in D_I\}$$

$$C = \{c_i, : c_i \in D_C\}$$

$$E = \{e_i : e_i \in D_E\}$$

$$S = \{cx_i : cx_i \in D_{CX}\}$$

a. No Context	b. Context influences the Input
$I_{cx} = \{i_i : i_i \in D_I\}$ $C_{cx} = \{c_i : c_i \in D_C\}$ $E_{cx} = \{e_i : e_i \in D_E\}$	$I_{cx} = \{(I, S_i)\}$ $C_{cx} = \{C\}$ $E_{cx} = \{(E, S_i)\}$
c. Context influences the Conditions	d. Context influences the Conditions and the Input
$I_{cv} = \{I\}$	I = (I, C)

$$I_{cx} = \{I\}$$
 $I_{cx} = \{(I, S_i)\}$ $C_{cx} = \{(C, S_i)\}$ $C_{cx} = \{(C, S_i)\}$ $E_{cx} = \{(E, S_i)\}$



G

E S T



- Future Software Testing Research Suggestions:
 - Evaluate the efficacy of real world models and their capacity to represent the production environments.
 - Measure the coverage of the Test Suites.

The Engineering of CSS offers Challenges and Pitfalls

ıting

- Manage the CSS test activities, since practices and procedures should evolve to manage the context and test suites in different environments. The CSS must be dynamically tested!
- Use artificial intelligence approaches for dealing with the context complexity and reducing the costs of dynamic testing processes for CSS.





The Experimental Software Engineering Group at COPPE/UFRJ

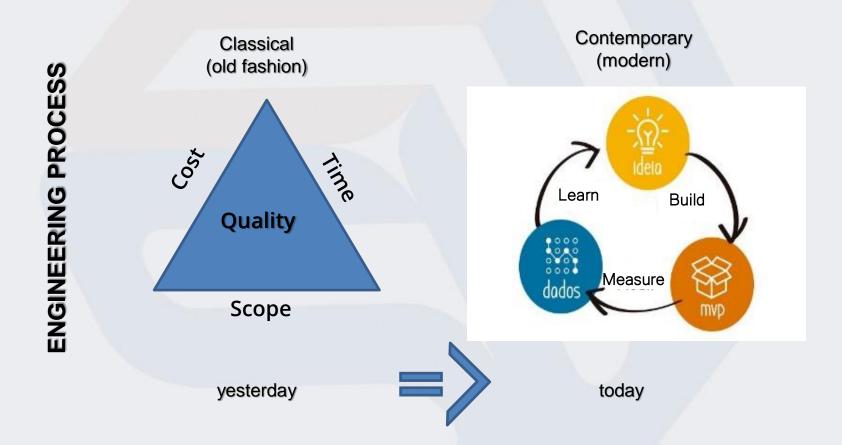
(ese.cos.ufrj.br)

- Experimental Software Engineering (ESE) is one of the research topics of Software Engineering in the Department of Systems Engineering and Computer Science (PESC) of COPPE/UFRJ (www.coppe.ufrj.br).
- It aims to evolve SE Knowledge through experimentation and using truly engineering principles and practices to build contemporary software systems.
- One of our initiatives is **DELFOS** Observatory of the Engineering of Contemporary Software Systems, a promoter of pre-startups.





Facing the CSS Engineering Challenges and Pitfalls: Evidence-Based Software Engineering!







Facing the CSS Engineering Challenges and Pitfalls:

Evidence-Based Software Engineering!

Evolve the Engineering Process:

- Use newer programming languages
- Simple artifacts

Automate the Engineering Process:

Use contemporary platforms

Motivation, Autonomy, Communication, and Short-term projects

No working overtime

Organize adequate development teams:

Personnel with high level capacity

Experienced in the engineering process

Domain knowledgeable

Pro-active

Communicative



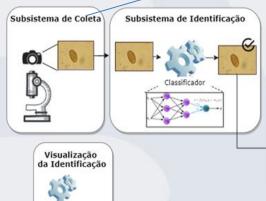


Parasite Watch









Aplicativo de Visualização

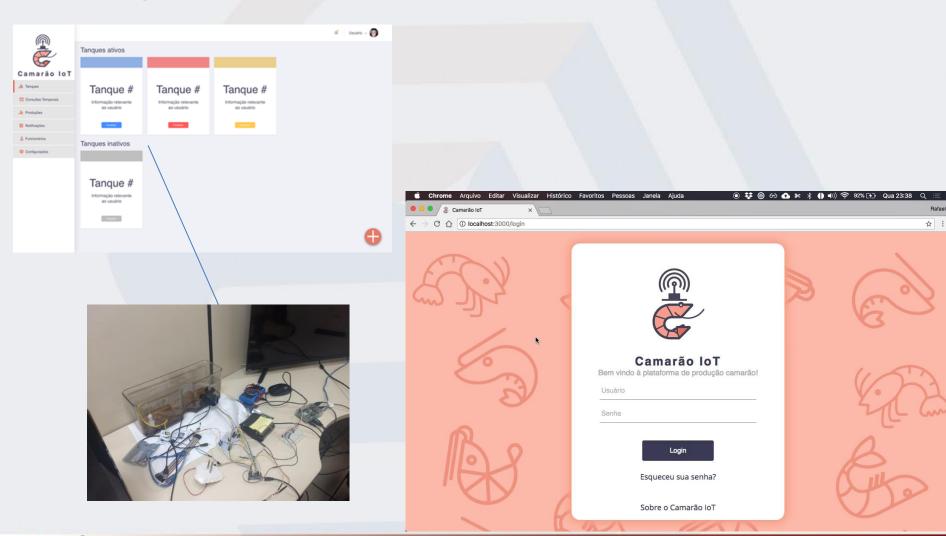








Shrimp IoT











Information Systems



General use Dashboard https://dadoscovid19.cos.ufrj.br/



Minerva Bot (soon at coronavirus.ufrj.br)



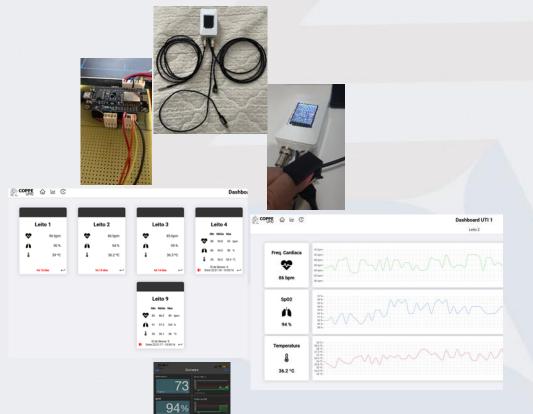






Healthcare Solutions:

31.9°c



Low-cost IoT Oximeter + Dashboard + App







Low-cost IoT Laryngoscope + Camera + App





Facing the CSS Engineering Challenges and pitfalls

Continuous evolution of the Engineering Process:

- Ideation
- Innovation
- Technology Probe

- Providing CSS technologies to support development:
- Context-aware testing environments
- IoT based continuous development
-

• Loor Experience

BE EVIDENCE-BASED!

- •
- •
- USE CONTEMPORARY
 EMPIRICAL METHODS TO
 EVOLVE THE CSS ENGINEERING!

Out of the box thinking!





Experimentation for CSS engineering

Michael Felderer Guilherme Horta Travassos *Editors*

Contemporary Empirical Methods in Software Engineering

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This book presents contemporary empirical methods in software engineering related to the plurality of research methodologies, human factors, data collection and processing, aggregation and synthesis of evidence, and impact of software engineering research. The individual chapters discuss methods that impact the current evolution of empirical software engineering and form the backbone of future research.

Following an introductory chapter that outlines the background of and developments in empirical software engineering over the last 50 years and provides an overview of the subsequent contributions, the remainder of the book is divided into four parts: Study Strategies (including e.g. guidelines for surveys or design science); Data Collection, Production, and Analysis (highlighting approaches from e.g. data science, biometric measurement, and simulation-based studies); Knowledge Acquisition and Aggregation (highlighting literature research, threats to validity, and evidence aggregation); and Knowledge Transfer (discussing open science and knowledge transfer with industry).

Empirical methods like experimentation have become a powerful means of advancing the field of software engineering by providing scientific evidence on software development, operation, and maintenance, but also by supporting practitioners in their decision-making and learning processes. Thus the book is equally suitable for academics aiming to expand the field and for industrial researchers and practitioners looking for novel ways to check the validity of their assumptions and experiences.

Chapter 17 "Open Science in Software Engineering" is available open access under a Creative Commons Attribution 4.0 International License via link.springer.com.

"The book is highly recommended to read for, in particular, Ph.D. students and researchers interested in conducting high-quality software engineering research aspiring to apply empirical research methods for today and the future."

From the foreword by Prof. Claes Wohlin, Blekinge Institute of Technology,



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Thanks Obrigado Gracias

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